

DANDY – TERMS & CONDITIONS FOR PARTICIPATION

Reimbursement-Adjusted Dentures Pricing Pilot

Eligibility & Participation

Participation is limited to licensed dental providers who agree to submit proof of insurance allowed amounts and/or patient insurance information via secure email at fulldentureseob@meetdandy.com or via the Dandy Practice Portal. Program eligibility may be revoked at Dandy's sole discretion, including in response to suspected fraud or noncompliance. References in this document to Explanation of Benefits (EOB) documents shall mean only the required information (i.e., name, date of birth, documentation showing the allowed amount). Participant agrees not to include any additional patient information, including protected health information (PHI), all of which should be redacted.

Discount Structure

Discounts under this Program are applied as credits on future invoices and are contingent upon the submission of valid Explanation of Benefits (EOB) documents demonstrating allowed amounts below specified thresholds. Discounts do not apply retroactively and are not guaranteed. Program benefits are not conditioned on volume or value of business generated, nor do they vary based on patient insurance status.

Compliance Obligations

Participant certifies that submitted EOBs and patient insurance information is authentic and unaltered. Participant agrees to disclose discounts received under this Program to applicable third-party payers, including Medicare or Medicaid, if required by law. Participant affirms that their participation is not contingent upon any referrals of federal healthcare program beneficiaries to Dandy. To the extent applicable, Participant shall comply with the federal discount safe harbor under 42 C.F.R. § 1001.952(h), including reporting and recordkeeping obligations. Participant affirms compliance with all applicable federal and state fraud and abuse laws.

HIPAA Compliance

Participants agree to only submit EOBs through secure email at fulldentureseob@meetdandy.com or via the Dandy Practice Portal. PHI submitted must be appropriately transmitted in compliance with HIPAA. Participants remain responsible for any breach of PHI originating from their submission.

Fraud Prevention

Dandy reserves the right to conduct random audits and request additional verification, including insurer contact (with patient consent). Participant agrees to cooperate with reasonable audit requests and provide supplemental documentation upon request, subject to applicable privacy laws. Fraudulent submissions may result in immediate disqualification from the Program and potential reporting to relevant authorities.

Independent Relationship

Nothing in this Program creates an agency, partnership, or joint venture between Dandy and Participant. Participation is voluntary and does not obligate the Participant to purchase any minimum volume of goods.

Modifications and Termination

Dandy reserves the right to modify or terminate the Program at any time upon notice. Changes will not apply retroactively to discounts already issued.

By participating in the Program, the Participant acknowledges and agrees to these Terms & Conditions.